

Lose the desk job.
Everything you need to be “in the office,”
now on your mobile device.



Enterprise mobility – which encompasses not only mobile workers and mobile devices, but more importantly, the mobility of corporate data – is transforming today's workplace. Now you can transform your office staff into an even more productive mobile workforce with the same rich functionality of Vertical's market leading ViewPoint desktop UC application for mobile platforms. ViewPoint Mobile's intuitive user interface gives you the ability to access the same key features and tools available in your desktop environment while on the fly, regardless of your location. So you can instant message team members; record and forward calls; access call logs and call notes; conference in colleagues; and check the availability of the people you need to reach, from wherever you are, with the tap of a finger. And because all of this functionality is delivered through Wave IP, every business communication inside and outside of your firewall is logged and routed back through your corporate network to keep business calls where they belong.

ViewPoint Mobile gives you easy access to all the same features and functionality of your enterprise Wave UC system to help you:

Expand Service Coverage – Create premium service offers and after-hours services by automating routing of calls based on time of day or on-call scheduling.



Wave ViewPoint Mobile – the only mobility application that comes standard – delivers Wave's full suite of advanced integrated applications anywhere you need to be.

Streamline Communications – Simplify contact with a single number to make and receive calls while keeping your personal numbers private.

Collaborate Faster – With real-time presence, secure mobile messaging and corporate directory access, connect with one person, conference multiple parties, and answer and transfer calls with a tap of your finger.

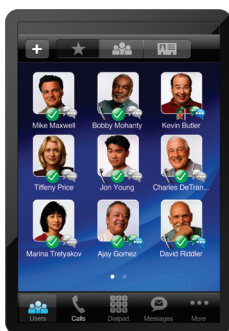
Enhance the Customer Experience –

Improve customer service with reports that extend your ability to track, measure and monitor customer calls to remote and mobile workers. Automate or use on-demand call recording to review customer interactions and train staff.

Reduce Business Risk – Stay in compliance with industry regulations with the ability to automatically record conversations. Use the same reporting and logging tools you do in the office to manage, monitor and maintain quality communications in the field.

ViewPoint Mobile Features

With a simple swipe or tap of your fingertip, ViewPoint Mobile provides immediate access to secure corporate directory services, mobile messaging and real-time availability information for your entire organization – right from your mobile phone.

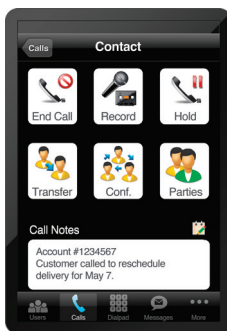


Simplified Contact Management

- Single view into corporate directory and personal contacts
- Personalized “Favorites” list for frequently used contacts

Real-time Presence

- See who's available throughout your organization at a glance
- Change your personal status from anywhere



Enhanced Call Handling

- Single-number contact for all inbound and outbound calls
- Integration with CRM and/or other corporate databases
- Effortlessly transfer, conference, record and manage multiple calls

Call History and Logs

- Add notes to your calls in real time
- Built-in call log with single view of inbound and outbound call activity
- Centrally monitor, track and report ViewPoint Mobile call activity
- Secure mobile messaging log and usage reporting

Secure Mobile Messaging

- Privately and securely message co-workers
- Ensure compliance with automated monitoring tools for keyword identification and tagging

Visual Voice Mail

- Single voice mail box for office and mobile phone messages
- Check your office voice mail right on your phone
- Respond to important calls first with a consolidated view of pending messages

Call Recording

- Record any call with a single click, or automatically record all calls
- Access recorded calls securely through a unified voice mail or email inbox
- Easily add notes to recordings

For more information on products and solutions from Vertical Communications, call 1-877-VERTICAL, or visit our website at www.vertical.com.

Corporate Headquarters

3940 Freedom Circle
Santa Clara, CA 95054
Phone: (408) 404-1600
FAX: (408) 969-9601

Sales and Technical Support

4717 East Hilton Avenue
Suite 400
Phoenix, AZ 85034
Phone: (480) 374-8900
FAX: (480) 374-8852

Europe

Vertical Communications
GmbH Domagkstrasse 785551
Kirchheim Germany
Phone: +49 89 90779460
Fax: +49 89 90779488

